

TRANSFORMING COMMUNITY SERVICES

Update on consultation on proposed locality commissioning intentions

Report of the NHS Northern, Eastern and Western Devon Clinical Commissioning Group

Recommendation

- That the Committee receives this report following the consultation on the commissioning intentions consultations for Northern, Eastern and Western locality
- That the Committee arranges to consider the outcomes, including any revised commissioning intentions in June 2015

1. Introduction

As reported to the Committee in January 2015, the commissioning intention consultations for Northern Locality and Western Locality ran from 17th September 2014 until 12th December 2015 whilst the Eastern Locality consultation continued until 24th February 2015. This report provides an update for the Committee on the activities and products of the consultations.

Whilst these consultations have now ended, the CCG will continue to engage stakeholders and welcome their input at all stages of our Transforming Community Services work and this is described in the locality information below.

2. Northern Locality

During the involvement and consultation from 17th September 2014 until 12th December 2014 in the Northern locality there were a total of 15 public meetings and 13 meetings with groups of interest, parish and town councils, practice managers, GPs, providers of healthcare, and voluntary and community sector groups. This was in addition to people being able to respond by telephone or in writing to the proposed commissioning intentions.

A report is now published setting out the themes in the responses. The web link to this report is below and a PDF copy has also been supplied for the Committee.

<https://www.newdevonccg.nhs.uk/your-ccg/northern-devon/what-we-are-working-on/care-closer-to-home/100955>

Themes included:

- Recognition of the financial challenges and the need to be more explicit about their impact
- Support for the move towards more care at home as the right model but concerns about achieving this

- Understanding of factors affecting future numbers and locations of inpatient beds with greater clarity needed to reassure people decisions have not yet been made
- Recognition that the current minor injury arrangements had not met needs and that future models are awaiting further national guidance
- Challenging the locality to commissioning for more consistency so that people can access services fairly based onto those of greatest clinical need
- Support for the idea to bring more services closer to the communities reducing the need for travel
- Value of greater connection of health and social care and work with the voluntary sector
- The need for greater integration of community services with other services to achieve better outcomes for people

The report provides further detail. This report was received by the Northern Locality Board on 25th February 2015. As set out in the January 2015 report to the Health and Wellbeing Scrutiny Committee, the Locality will now commence further work, including engagement, on a framework and criteria to underpin future decision making in inpatient care working towards reporting to the Locality Board on 27th May 2015.

3. Eastern Locality

As reported to the Committee in January, the period of involvement and consultation in the Eastern Locality was extended until 24th February 2015. In the period from the start of the process on 17th September there were 12 public meetings, 19 drop in sessions, specific meetings with councillors in sub-localities, briefings with staff, and meetings with a range of patient and stakeholder groups, including establishing a new group in the Wakley sub-locality in January 2015.

A significant number of responses have been received including individual responses, group responses, three petitions, a rebuttal document and other concerns in relation to community hospitals showing how important it is that views are carefully considered before decisions are made. Whilst all of the communications are being reviewed and collated an early summary is available on:

<http://www.newdevonccg.nhs.uk/your-ccg/eastern-devon/what-we-are-working-on/transforming-community-services-tcs/100547>

Themes included:

- Substantial concern and challenge about the community hospital inpatient proposals and their potential impact in terms of access and travel for patients and carers
- The worry that if inpatient beds were not available then this would lead to further reductions of services in a local hospital in future
- The need to plan population growth and make sure that data and projections are comprehensive and take changing needs into account
- The amount of financing local communities have put into community hospitals and the associated concerns they have about change
- The importance of looking at alternative options to the CCG current proposals before making decisions

- Support for urgent care centres but concern about loss of minor injury units in some areas
- The financial challenge facing the CCG and concerns about the available information in relation to community services

The Eastern Locality Board received an initial overview of the consultation in February and will receive a report on 25th March 2015. This will be published in draft with the March Board papers and will be available on the link above, followed by further information as the details of the vast amount of feedback are reviewed and collated. It has been agreed that although the Locality Board will receive this report in March, they will consider the consultation and recommendations in decision making in relation to the commissioning intentions on 27th May 2015.

Western Locality

During the involvement and consultation from 17th September 2014 until 12th December 2014 in the Western locality there have been a range of discussions with the public, councils, GPs, members of the public, leagues of friends, community staff providers of healthcare and voluntary and community sector groups. This was in addition to people being able to respond by telephone or in writing to the proposed commissioning intentions.

An interim report is now published setting out the themes in the responses. The web link to this report is below and a PDF copy has also been supplied for the Committee with further information to be uploaded on the link below on 20th March 2015.

<http://www.newdevonccg.nhs.uk/your-ccg/western-devon/what-we-are-working-on/your-health-your-future-your-say/100806>

In summary the themes include:

- General approval of proposals and plans to support more locally based services and the prevention and health promotion agenda
- Concerns about a range of issues such as transport, staffing in community services and domiciliary care
- Support for utilising premises for more consultant clinics, self-management and other functions
- The need to take into account other needs such the impact of mental health needs and social isolation
- The need for integrated health and social care and to extend this to strengthen the input of the voluntary sector
- The need to address and strengthen minor injuries support in future planning of urgent care

The report provides further detail.

The Western Locality Board received early feedback from the involvement and consultation on 28th January 2015. The locality will now continue to engage as set out in the involvement and consultation report with a particular focus on progressing integration of community services in the area.

4. Next steps

In the light of further work in all areas, and particularly further engagement and recommendations being worked on in the Eastern Locality, it is proposed that the consultation, including outcomes and any revised commissioning intentions for community services are considered by the Devon Health and Wellbeing Scrutiny Committee on 18th June 2015.